

View the PDF

Our ConsumerOur ConsumerWant to Learn MoreOnlinePrivacy PledgePrivacy ChoiceAbout Privacy?Privacy Policy

Online Privacy FAQs

FACTS

WHAT DOES ELAN FINANCIAL SERVICES DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives members the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.				
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number and income account balances and payment history transaction history and credit history				
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Elan Financial Services chooses to share; and whether you can limit this sharing.				

Reasons we can share your personal information	Does Elan Financial Services share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes—information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes—information about your creditworthiness	No	We don't share

To limit our direct we may contact our existing customers by mail of services that we believe may be of interest to you marketing		nay contact our existing customers by mail or telephone to offer additional financial products or ces that we believe may be of interest to you. You may direct us not to send you such offers. In you limit our direct marketing for an account you hold jointly with someone else, your choice will			
Questions?	Pleas	se contact us at the telephone number referenced on the back of your credit card.			
What we do	What we do				
How does Elan Financial Services protect my personal information?		To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.			
How does Elan Financial Services collect my personal information?		We collect your personal information, for example, when you ■ open an account or give us your income information ■ pay your bills or provide account information ■ use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.			
Why can't I limit all sharing?		Federal law gives you the right to limit only sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.			
Definitions					
Affiliates		Companies related by common ownership or control. They can be financial and nonfinancial companies. ■ Elan Financial Services does not share with affiliates			
Nonaffiliates		Companies not related by common ownership or control. They can be financial and nonfinancial companies. ■ Elan Financial Services does not share with nonaffiliates so they can market to you			
Joint Marketing		A formal agreement between nonaffiliated financial companies that together market financial products or servicesto you. ■ Elan Financial Services doesn't jointly market			

No*

We don't share

Other important information

For nonaffiliates to market to you

You may have other privacy protections under applicable state laws. To the extent these state laws apply, we will comply with them when we share information about you.

For California residents: In accordance with California law, we will not share information we collect about you with companies outside of our corporate family, except as permitted by law, including, for example, with your consent or to service your account. Wewill limit sharing among our companies to the extent required by California law.

For Vermont residents: In accordance with Vermont law, we will not share information we collect about you with companies outside

of our corporate family, except as permitted by law, including, for example with your consent or to service your account. We will not share information about your creditworthiness within our corporate family except with your authorization or consent, but we may share information about our transactions or experiences with you within our corporate family without your consent.

For Nevada residents: We may contact our existing members by telephone to offer additional financial products that we believe

may be of interest to you. You have the right to opt out of these calls by adding your name to our internal do-not-call list. To exercise your opt-out choice, call 888-520-8796. For more information about your opt out rights, please contact us at the telephone number

referenced on the back of your credit card or write to Cardmember Services, Privacy Choice, P.O. Box 6354, Fargo, ND 58125-6354. You are being provided this notice under Nevada state law. In addition to contacting us, Nevada residents can contact the Nevada Attorney General for more information about your opt out rights by calling 702-486-3132, emailing aginfo@ag.nv.gov, or by writing to:

Office of the Attorney General, Nevada Department of Justice, Bureau of Consumer Protection 100 North Carson Street, Carson City, NV 89701-4717

*Please keep in mind that, as permitted by applicable law, if you have a co-branded credit card account with us and one of our financial partners, we share information about you with that financial partner in connection with maintaining and servicing your account, including for that financial partner to market to you. Federal law does not give you the right to limit this sharing.

Elan Financial Services, and its affiliates, holds a license to practice U.S. Patent Nos. 6,405,181; 6,567,791; 7,143,063; 6,795,812; 6,324,524; 7,505,939; 7,552,080; 7,756,781; and 8,010,422.

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About Privacy?

Online Privacy Policy

Online Privacy FAOs

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