Paperless Statements Disclosures

By enrolling in paperless statements you agree to receive your monthly statement electronically. You will be notified via email when your statement is available to view on the website. Electronic statements are available in HTML and/or Portable Document Format (PDF). By accessing our website we have confirmed that your computer is capable of viewing statements in an HTML format. You also confirm your computer is equipped with software that enables you to view and retain files in the Portable Document Format (PDF), if you plan to access statements in that format. Please note that any changes to the hardware or software on your computer may result in you not being able to view and retain your statements electronically.

You have the right to receive paper statements and can cancel your enrollment in paperless statements at any time without penalty. To request a paper copy of your statement contact Customer Service at 1-866-421-8004. There may be a service charge for each copy, however you can print a copy of a statement within the last 24 months for free online. To turn off Paperless Statements, simply return to the **Account Activity** section of the website and select **Paperless Statements**.

It is important to update your email address when it changes, so we can notify you in a timely manner when your statement is available to view on the website. You can update your email address in the **Alerts/Profile** section. If our attempts to notify you via email are unsuccessful for two consecutive months, we will resume mailing your statement.