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Privacy Policy Overview

Consumer Retail Accounts (Including Payroll Cards)

To view your consumer retail account privacy policy (this does not include your consumer credit card account) please click [here](#).

Consumer Credit Card Accounts

To view your credit card account privacy policy (this does not include your other consumer accounts or your commercial credit card account) please click [here](#).

Business and Commercial Accounts

To view your business and commercial account privacy policy please click [here](#).

First SolutionSM Personal Loan & NEA Personal Loan[®]

To view the privacy policy for First SolutionSM Personal Loan & NEA Personal Loan[®] accounts please click [here](#).

Children's Online Privacy Protection Act

We recognize that protecting children's identities and privacy is important. We do not knowingly market to or solicit information from children under 13 without parental consent.

USA Patriot Act

To help the government fight the funding of terrorism and money laundering activities, the USA Patriot Act requires all financial institutions to obtain, verify, and record information that identifies each person (including business entities) who opens an account.

What this means to you: When you open an account, we will ask for your name, physical address, date of birth, tax payer identification number, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents. We will let you know if additional information is required.

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Credit Cards

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