


[ABOUT US](#)
[SUPPORT](#)
[SIGN IN](#)
[CREDIT CARD](#)
[CLIMATE CHANGE](#)
[CALCULATOR](#)
[PARTNER](#)
[BLOG](#)
[PRESS](#)

CUSTOMER AGREEMENTS

[PRIVACY POLICY](#)
[REFER-A-FRIEND PROGRAM](#)
[CREDIT CARD REWARD PROGRAM](#)
[TERMS OF USE](#)

SUSTAIN:GREEN PRIVACY POLICY

This Privacy Policy is provided by Sustain:Green (Effective July 29, 2015)

At Sustain:Green, we value your trust and are committed to respecting your privacy. We are committed to protecting the confidentiality and security of your personal information in accordance with applicable law and our internal procedures and policies. This documents outlines the manner in which we collect, use and maintain non-public personal information. For the purpose of this Privacy Policy, the term "website" includes all domains, subdomains, social media accounts and other affiliated sites owned, controlled, managed, licensed or operated by Sustain:Green, LLC, Sustain:Green Prepaid, LLC, and their affiliates.

We may collect nonpublic personal information about you, from the following sources: (i) information we receive from you when you join the Sustain:Green Reward Program or complete other forms on our website, (ii) information we receive from you when you make a purchase on our website, (iii) information we collect from your activity on our website, (iv) information we received from third parties, and (v) certain information about your transactions involving the Sustain:Green Prepaid Card and/or the Sustain:Green MasterCard. Visitors to our website who do not register for any services remain anonymous. However, we may collect certain limited information about anonymous visitors, such as IP addresses, and various environmental variables. The "IP address" is a number used by computers on the network to identify the customer's computer so that data can be transmitted to them. "Environmental variables" include, among other things, the domain from which customers access the Internet, the time they accessed our Web site, type of Web browsers and operating system or platform used, the Internet address of the Web site they left to visit Sustain:Green, the names of the pages they visit while at our Web site, and the Internet address of the Web site they subsequently visit. Sustain:Green's web properties may use a feature of your Internet browser called a cookie. A cookie is a piece of information which a web server may place on your computer when you visit a web site. The use of cookies is to facilitate your Internet session, to maintain security and to improve the user experience. For example, we use cookies to verify your identity, remember your personal settings such as your offer preferences, and to monitor your use of our website to improve our services. If you choose not to enable cookies on your browser, you will not be able to use some of the services offered on our web site.

We may disclose aggregate information about our customers and former customers to third parties with whom we may have a joint marketing agreement, or those companies who perform marketing services on our behalf. This includes all information we may collect directly or indirectly from you.

We will permit only authorized employees, who are properly trained in the appropriate handling of sensitive customer information, to have access to that information, and only if required by their business responsibilities. However, you acknowledge that no electronic transmission or storage of information is entirely secure. We do not ensure or warrant the security of any Information, and you provide this Information at your own risk. We may disclose your Information to third parties to comply with a legal obligation, if we believe in good faith that the law or a governmental authority requires it, to address fraud, security or technical issues, to protect our rights or property or the security of third parties, and/or to verify or enforce our Terms of Use or other applicable policies. In the event that the Company or any of its affiliates is involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction.

We may choose to contact you via any piece of information you give us. This includes, but is not limited to, Email Address, Physical Address, PO Box, Home Phone Number and Cell Phone Number. By giving us your Cell Phone Number, you understand that your carrier may charge you for each time we contact you, in which you will solely be responsible for. We may contact you for certain marketing or promotional activities, including products or services associated with either Affiliates or Non-Affiliates of Sustain:Green. We may also provide such information to non-affiliated third parties for marketing or promotional purposes. You have the right to opt-out of this disclosure to third parties at any time.

We do not knowingly collect or use personal information from children under 18 without verifiable consent from their parents. The services offered by Sustain:Green are not available to children under the age of 13 under any circumstance and this Website is not intended for them. If you are under 18 years of age, you may not use the services offered on our web site unless they are used with the consent, permission and supervision of your parents or guardians.

We give our customers choices as to how their information is used, if at all. We provide our customers with the opportunity to remove their names used for mail, telephone or online marketing upon initial customer contact and subsequently on an annual basis. This opt out choice includes products and services offered by Sustain:Green, our affiliates and our marketing partners, and customers may easily opt out by contacting us via e-mail. You can send these requests to customer@SustainGreen.com.

Except as outlined above, we limit the release of customer information. In addition to providing our customers with the opportunity to opt-out of marketing offers, we release information only with the customer's consent or request, or when we are required to do so by law or other regulatory authority. When a court order or subpoena requires us to release customer information, we notify the customer promptly in order to provide the customer with the opportunity to exercise their legal rights. The only exception to this policy is when we are prohibited from notifying the customer by law or due to a court order, or in cases in which fraud, money laundering and/or criminal or illegal activity is suspected.

Changes to our privacy policy. From time to time, we may modify the terms of this Privacy Policy by posting a notice of the change (or an amended Privacy Policy) at this website. If required by law, we will send you a notice of the change by a method that we select and that complies with applicable state and federal laws as well as the terms of your cardholder agreement. Such methods could include email, postal mail and/or posting on this website. Your continued use of our web site or any service following such notification will constitute evidence of your agreement to the revised Policy.

Links to other web sites. Our web site may feature links to third party web sites that offer goods, services or information. Some of these sites may appear as windows-within-windows at our web site. When you click on one of these links, you will be leaving our site and will no longer be subject to this policy. We are not responsible for the information collection practices of the other web sites that you visit and urge you to review their privacy policies before you provide them with any personally identifiable information. Third party sites may collect and use information about you in a way that is different from this policy.

Additional privacy policies may apply. Our Sustain:Green MasterCard is issued by Commerce Bank. If you are a cardholder of the Sustain:Green MasterCard, you are additionally subject to Commerce Bank's privacy policy, which you may review at www.commercebank.com.

Special Notice for Vermont and California Residents. Sustain:Green will not disclose information about consumers with a Vermont or California mailing address to unaffiliated third parties without your written authorization, unless otherwise permitted by law. Disclosures that are permitted under Vermont and California law without written authorization include, among others, disclosures necessary to effect, administer or enforce a transaction you request; disclosures to our authorized agents and service providers; disclosures permitted or required by law or disclosures to prevent fraud or other illegal activities. Written authorizations from Vermont residents and California residents should contact us at customer-care@sustainingreen.com for instructions on how to deliver their authorizations.

If you have any questions regarding this Privacy Policy, you can email us at customer-care@sustainingreen.com.

GET CREDIT CARD

APPLY NOW

IN THE NEWS

PEOPLE ARE TALKING

PARTNER WITH USSOCIAL+ENVIRONMENTAL
+FINANCIAL BENEFITS**REFER A FRIEND**

EARN REWARDS

BUY CARBON OFFSETSREDUCE YOUR CARBON
FOOTPRINT**PREPAID CARD**[Learn More](#)[How It Works](#)[Features & Benefits](#)[FAQ](#)[How To Add Money](#)[Manage Your Account](#)**CREDIT CARD**[Apply Now](#)[Learn More](#)[Features & Benefits](#)[FAQ](#)[Account Management](#)[Credit Card Support](#)**OUR PARTNERS**[Partner with Us](#)[American Carbon Registry](#)[Mata No Peito](#)[Commerce Bank](#)[Partners](#)[How Can I Help?](#)**CONNECT WITH US**[About Us](#)[Contact Us](#)[Our Blog](#)[Refer-A-Friend](#)[Support](#)[Terms of Use](#)

Copyright © 2015 Sustain:Green. All Rights Reserved.
powered by **PRI**

